



VisitEngland™

Inclusive
Tourism Award
Winners



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Welcome to the VisitEngland Inclusive Tourism Award Winners brochure



The VisitEngland Awards for Excellence celebrate the very best of English tourism. Each year hotels, B&Bs, attractions and conference venues across England compete to win the Inclusive Tourism Award (previously Access for All), an accolade which recognises tourism businesses that excel in providing access for all visitors and particularly people with impairments and other physical and sensory access needs.

This booklet is designed to introduce you to a wide variety of these award-winning businesses all of which offer detailed accessibility information, excellent physical access and the warmest of welcomes.

Many of the accommodation businesses in this booklet are members of VisitEngland's National Accessible Scheme (NAS) and have been independently assessed

by trained assessors against demanding criteria, giving you piece of mind when booking. You can find more information on the scheme at www.visitengland.com/accessforall and a list of rated businesses on www.openbritain.net

All of the businesses featured will have a written Access Statement or Accessibility Guide available via their website and/or on request, detailing their accessibility from parking and arrival to toilet provision.

I do hope you enjoy this fifth edition and make the most of accessible England.

A handwritten signature in black ink that reads "Ross Calladine". The signature is written in a cursive, slightly slanted style.

Ross Calladine
Head of Business Support,
VisitEngland



Abbey Guest House



Abbey Guest House is a quiet, homely bed and breakfast in the historic town of Abingdon-on-Thames with its riverside parks and gardens, leisure attractions, waterside pubs and Monday market.

There is a choice of seven en suite bedrooms, including an easy access twin room on the ground floor. There is also a large family accessible room for up to six people on the first floor with lift access.

Both accessible rooms have an electric adjustable single bed, lowered light switches, full-length mirrors and the option to add or remove furniture as required. Both rooms have wet room showers with non-slip flooring, grab bars and a shower chair available on request. Hoists can be hired from a local supplier if requested in advance. There is also an allergy friendly bedroom with hardwood flooring and fully washable fixtures and furnishings.

The property offers a number of aids, such as a vibrating and strobe alarm, a portable hearing loop, bed rails and accessible cutlery. They can cater for special dietary needs and some personal assistance can be arranged in advance. Assistance dogs can use the fenced-in rear garden.

Guests can also enjoy private parking (with a Blue Badge bay), excellent bus services, Fair Trade items and free Wi-Fi. Secure cycle/scooter storage is also available, with external power sockets to enable mobility scooters to be charged whilst under cover.

www.abbeyguest.uk





Attenborough Arts Centre

The University of Leicester's Attenborough Arts Centre is a pioneering arts venue that prides itself on being accessible and inclusive for everyone. Established with the assistance of founding patron Lord Richard Attenborough, the centre's aim is to encourage audiences, performers and staff to be involved in the arts. It provides a diverse range of disability related art activities including courses, workshops, contemporary art, performance, dance and live music that champion emerging talent and disability-led artists.

The Arts Centre's friendly and experienced team provide its visitors with the assistance and the tools to fully express their creative side, from life drawing and sculpture to art history courses.

Visitors can also sit back and enjoy a range of assisted performances, including audio described, relaxed and British Sign Language interpreted. Free sensory suitcases and touch guides are the perfect

way to experience the centre's new gallery space through tactile and multisensory objects. Visitors can also learn more about current art exhibitions, with listening guides featuring artist interviews provided by the front of house team.

The Arts Centre is wheelchair and pushchair accessible, with a Changing Places toilet and four Blue Badge parking bays available at the front of the building.

www.attenborougharts.com





The Beacon Museum

The Beacon Museum in Whitehaven tells the history of this fascinating corner of the western Lake District. The Beacon offers a great day out for all the family and a quality experience to all its visitors.

The museum is fully accessible for wheelchair users and pushchairs. Wheelchairs are available to borrow. A staff guide can accompany visitors with visual or hearing impairments. There are also subtitled video presentations, induction loop systems on all audio presentations and transcripts of audio and oral history presentations. A tactile partial museum guide and large print literature are available.

The Beacon has an exciting interactive approach, bringing its stories to life. The museum displays its collection alongside simple exhibition graphics and is packed with things to see, touch, hear and smell.

With a commitment to outstanding customer service, all staff undergo a variety of customer service training, including the Welcome All accessibility awareness course. Staff are constantly striving to improve the visitor experience at the attraction. The museum is financially accessible too – with a range of ticket options for families and the option of an affordable annual ticket.

www.thebeacon-whitehaven.co.uk





Bristol Hippodrome

The Bristol Hippodrome is a flagship venue of the Ambassador Theatre Group. The theatre plays host to world premiere musicals, West End productions, record breaking plays, outstanding operas and ballet as well as award-winning comedians. A dedicated venue-based Access team provide a personal and bespoke service for patrons with access needs.

The venue offers regular captioned, sign interpreted and audio described performances, as well as touch tours and a relaxed performance of their annual pantomime for patrons on the autistic spectrum. Assistance dogs are also welcome to either join visitors in the auditorium or can be happily looked after by staff during the performance.

Patrons are welcome to visit in advance to ensure the theatre meets their needs, while a visual story and large print listing are also available to help customers enjoy their theatre experience.

Blue Badge street-parking is only a short distance away on the streets surrounding the venue.

Visitors are also kept up to date with news, shows and facilities with a dedicated regular access newsletter.

www.atgtickets.com/venues/bristol-hippodrome





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Burleigh Court



Burleigh Court is imago's first-class four-star international conference centre and hotel, located one mile from junction 23 of the M1, eight miles from East Midlands Airport and three miles from Loughborough Station.

The hotel has 225 quality bedrooms, ranging from standard en suites to luxury executive suites, top specification training rooms, a versatile exhibition area and a superb restaurant and private dining service. The restaurant and all meeting rooms are on the ground floor with no steps or obstructions.

A number of bedrooms have been specifically designed for disabled guests, with the choice of a level entry shower or bath tub. A hoist and shower stool are available for guests who need them. The hotel also provides accessible parking bays.

A dedicated team is always on hand to help and understand your

needs. Staff are trained on the Welcome All disability awareness programme and chefs can meet any dietary requirements.

www.welcometoimago.com





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Cadbury World

Cadbury World in the historic Bournville village, Birmingham, is the only purpose-built visitor centre in the UK devoted entirely to chocolate.

During a Cadbury World tour visitors can experience the Aztec jungle and cocoa's history, the cocoa bean's journey to Europe, John Cadbury's story, chocolate making and manufacturing, packaging and demonstrations, advertising, interactive chocolate displays and the world's biggest Cadbury Shop.

A large print 'access for all' guide is available and concessions are offered for visitors with disabilities. Throughout the attraction animations and still exhibits enhance the experience. There are themed sets and zones including darkened areas with low-level lighting and moving and interactive audio/visual images. Visually impaired visitors have the opportunity to touch and feel key

props at various stages of the exhibition. There are audio tours and subtitles on video presentations.

Wheelchairs are available for hire and the exhibition and site has ramped access throughout. The Cadabra ride has a specially adapted mobile car, which can seat one wheelchair user and one companion.

www.cadburyworld.co.uk





Calvert Trust Exmoor



Calvert Trust Exmoor is the South West's premier outdoor activity destination for people with all types of impairment. Located in an area of outstanding natural beauty on the edge of Exmoor National Park, the centre enables people with a disability of all ages, along with family and friends, to experience exciting and enjoyable outdoor activities.

Facilities on site include a fully accessible hydrotherapy swimming pool with high needs changing facilities, a jacuzzi, children's play area, games room, bar and sensory room. Guests love the Acland room - a fully glazed, elevated, communal area with fantastic views across Wistlandpound Reservoir, the River Yeo valley and South Devon.

Calvert Trust Exmoor is the only five-star activity accommodation in the country. Activities on offer include climbing, archery, horse riding, wheelchair abseiling, sailing, accessible cycling and much more. The centre's fully accessible accommodation consists of en suite single, twin and triple bedrooms, including some rooms with H-track ceiling hoists. A number of apartments have an open plan kitchen and living space, which can be booked on either a self-catering or fully inclusive basis. Mobile hoists, shower chairs, electric beds, trembler pads and other equipment are available.

www.calvert-trust.org.uk/exmoor





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Colston Hall

Colston Hall is the South West's biggest concert hall situated in Bristol's city centre. In September 2009 the hall, built in 1867, opened its £20 million new foyer with fully accessible bars, restaurants, new educational spaces and renewable features.

Patrons who need help attending an event and are registered on Colston Hall's access register are entitled to a free personal assistant ticket. Colston Hall can also provide an assistant for those wanting to attend a concert alone. Registered assistance dogs are admitted and can be looked after during shows.

Twelve wheelchair users can be accommodated in the two concert halls at any one time with accessible seating available close to the stage. All areas of the foyer and auditorium are wheelchair accessible and there is a lift to all floors. A wheelchair is also available for guests to borrow.

Colston Hall will provide a British Sign Language interpreter for concerts if required and large print, tape or braille brochures. Staff in the hall's café can recommend suitable foods for those with dietary requirements or allergies. There are accessible car parking facilities at a nearby public car park.

www.colstonhall.org





Countryside Mobility Scheme

Countryside Mobility provides safe, enjoyable and easy access to the South West's countryside beauty spots and outdoor visitor attractions for anyone who has difficulty walking.

Run by the charity Living Options Devon, Countryside Mobility is a not for profit mobility equipment hire scheme providing access to areas that may have been difficult or impossible in the past. Working in partnership with a wide range of outdoor visitor attractions, all-terrain mobility scooters are available for hire at nearly 40 locations across South West England.

The equipment enables people with limited mobility to independently explore outdoor visitor attractions with freedom and ease, regardless of their physical ability or the condition of path surfaces. The scheme allows individuals, couples, friends and families to enjoy spending time

outdoors together on equal terms with other visitors.

There are a wide range of attractions involved in the scheme including formal gardens, woodlands, nature reserves, coast path walks, country parks, lakes and canals. Whether you're looking for a quiet day out away from it all, or a busy day of activities, there is something for everyone.

www.countrysidemobility.org





Curve Theatre

Curve is a theatre in the heart of the Midlands in Leicester showcasing exciting, diverse and inspiring theatre.

The venue has level access throughout, lifts to all floors and wheelchair lifts in backstage areas. Key areas feature lowered counters and there is an extensive range of accessible seating. There are induction loops throughout the building and accessible toilet facilities fitted with alarms. A Changing Places toilet is also available.

Access goes one step further than using the building. The theatre offers a range of assisted performances including British Sign Language interpretation, audio description and on-screen captions. There are also Dementia Friendly and relaxed performances. The public can attend dress rehearsals for £2 and there are free foyer performances – making the arts accessible to everyone.

Customers requiring particular assistance are entitled to a free ticket for their companion. Tactile tours of the stage are offered to those with a visual impairment before audio described performances. Assistance dogs are welcome and Curve Café has dietary and allergy aware menus for those with specific requirements.

Blue Badge parking is also available at a car park adjacent to the theatre.

www.curveonline.co.uk





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The Deep

The Deep in Hull, East Yorkshire, is one of the most spectacular aquariums in the world. This award-winning visitor attraction is home to over 3,500 fish including Green sawfish, sharks, rays and Gentoo penguins – making it the perfect family day out.

The dramatic building overlooks the Humber Estuary and is only a few minutes' walk from the Museums Quarter and Hull Marina. It offers a unique blend of stunning marine life, interactive exhibits and audio-visual presentations, which tell the story of the world's oceans. The Deep is well-equipped for visitors with additional needs.

There are free to hire tactile and braille copies of The Deep guidebook and audio guides for visitors with visual/hearing impairments. The Deep guiding team can produce extra tactile exhibits, to enhance the visitor experience. They also hold regular quiet days when the lights in the attraction are made brighter

and most of the audio noise is turned off.

The Deep is on three levels, all of which are accessible by lift. Wheelchairs (including electric scooters) are available to use free of charge.

www.thedeep.co.uk





The Eden Project

The Eden Project in **Cornwall** connects us with each other and the living world, exploring how we can work towards a better future. Its massive Biomes house the largest rainforest in captivity, serving as a backdrop to striking contemporary gardens and exciting year-round family events.

Every summer, Eden transforms into a world-class music venue. During these events there is a large wheelchair-accessible platform, drop counters in all bars and 'assisted exit' once concerts have finished, and in winter the ice rink welcomes manual wheelchair users.

There are free buses that run from the car parks and a free land train operating on-site – all of which accommodate wheelchairs. Manual and powered wheelchairs are also free and available on-site. Visitors with mobility or sensory impairments can book an Access volunteer in advance to offer any assistance, and personal

assistants will receive free entry. Visitor information is available in large print, braille and audio format.

Relaxed Sessions are included in all main seasonal programmes, so children with autism, sensory or communication needs can join in the fun. Whatever your dietary requirements, Eden's eateries have vegetarian, vegan and gluten-free options on their menus. All toilet facilities now have Audio Described Information to help those with impaired vision, and a Changing Places toilet is also available.

www.edenproject.com





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Elms Farm Cottages



Elms Farm Cottages at Hubberts Bridge near the historic east coast market town of Boston in Lincolnshire consists of nine self-catering holiday cottages. They are set in over 18 acres of grass paddocks with mown pathways around a wild-flower meadow and two wildlife lakes for guests to enjoy.

All of the cottages are accessible for wheelchair users with wider doorways. Four of the cottages have wet room showers with grab rails, raised toilets, adjustable washbasins and shower seats. A further two cottages have wet room showers and bathrooms. Guests can reserve shower wheelchairs and items such as perching stools, bath steps and bath seats.

The cottages are set side by side around a pretty courtyard garden with outside seating and a barbecue area. Some cottages have interconnecting doors in the lounge area, which make them popular

with groups. Each cottage has level access throughout and from the large, secure tarmac car park.

Elms Farm also offers a fully accessible wedding barn and conference venue with Granary Barn. The venue has level-access, wide doorways and accessible toilets.

Boston offers easy access to the beaches of Skegness and Norfolk or the city of Lincoln. The cottages are close to several nature reserves with wheelchair access like the scenic Frampton Marsh wetlands.

www.elmsfarmcottages.co.uk





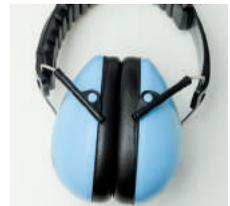
Eureka! The National Children's Museum

Eureka! The National Children's Museum and award winning educational charity opened in 1992 in Halifax, West Yorkshire. The brightly coloured yellow brick road leading to its entrance makes it stand out amongst the surrounding stone buildings. Nearby, accessible parking is in marked bays in the extensive car park and there is a drop off point nearer to the entrance.

The museum, already a popular destination for disabled visitors, offers services and activities through its extensive inclusion programme, Access All Areas. A fully accessible changing facility with a track hoist and adjustable bed is available on the ground floor and further accessible toilets are provided on the first floor, reached by a glass sided lift. Ear defenders and a break out space are available for visitors with noise sensitivity.

There is lots of wheelchair accessible outdoor space, including the Wonder Walk with scented plants for visually impaired visitors to enjoy. Wheelchairs of different sizes are available for use in the museum. Groups including a disabled child can book a free service called 'An Extra Pair of Hands' where a member of staff helps to plan the visit, meets the party and looks after them for two hours.

www.eureka.org.uk





Great North Museum: Hancock

The Great North Museum, located on Newcastle University campus on the edge of the city centre, brings together the North East's premier collections of archaeology, natural history, geology and world cultures. Highlights include a large-scale, interactive model of Hadrian's Wall, a planetarium and a life-size T-Rex skeleton.

An external ramp and platform lift ensure the whole building is accessible. The museum is spread out across ground floor and first floor levels, with lifts and stairs providing access to all floors. All interactive displays are accessible for people who use wheelchairs. A wheelchair is available for visitors to use.

There are a number of audio points in the museum. Video with spoken narrative is subtitled and has accompanying British Sign Language. Audio points in the Hadrian's Wall gallery have text versions on the panels.

Large print maps of the museum are available and assistance dogs are welcomed. As well as being a great place to visit, this accessible venue can be hired privately for weddings, childrens' parties and other special occasions.

www.greatnorthmuseum.org.uk





Hampton Court Palace

Hampton Court Palace in south west London is steeped in over 500 years of history, and offers its visitors a window into the history of Royal life from Henry VIII to William III. Visitors can enjoy exploring the palace at their own pace or on a guided tour with costumed guides. Visitors with sensory impairment can enjoy British Sign Language interpreted tours, and an escorted description service is available with an expert room describer volunteer.

Most of the routes within the palace are wheelchair accessible and wheelchairs are available to borrow free of charge, or you can hire a 'We-Go' powered wheelchair in advance available with its own escort. There is a warder-assisted lift to take visitors unable to take the stairs to the State Apartments on the first floor, where they can explore Henry VIII's Great Hall filled with stunning tapestries and William III's opulent apartments.

Outside the palace lies the

fairy-tale Magic Garden set within Henry VIII's former Tiltyard (open in summer months only), which has level access and is designed for children of all ages and abilities to challenge themselves as they make their way through its battlements and secret grotto. The world-famous maze, in the Wilderness area of the palace gardens, has narrow paths but also level access.

www.hrp.org.uk/hampton-court-palace





Hoe Grange Holidays



Hoe Grange Holidays offers four homely self-catering log cabins and two glamping pods with en-suite facilities on a working farm on the edge of The Peak District, Derbyshire.

The cabins are designed for ease of access and are suitable for disabled guests. A wide range of specialist, accessible equipment can be provided, such as a mobile hoist, an electric profile bed, a perching stool, shower chairs and bed rails. All cabins have level thresholds and wide doorways. Three of the cabins have spacious wet room showers.

Access information for local attractions and restaurants is available and the owners are on site to help guests throughout their stay. Additional support can be arranged via a local care service provider if needed.

Hoe Grange Holidays is the first and only holiday accommodation in the UK to offer a Boma 7 offroad

wheelchair for hire, which can be used on the High Peak Trail, around the farm, or at local beauty spots such as Carsington Water for exciting outdoor adventures.

Hoe Grange is accessible for all and welcomes cyclists, walkers, families and guests who wish to bring their own horses on holiday. Guests can help to feed the animals on the working farm and take the guided tours on offer.

www.hoegrangeholidays.co.uk





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The Hytte



The Hytte in Northumberland opened in 2006 and offers a unique and interesting setting for a luxury break. It has been described as one of the most forward thinking tourism businesses in the UK.

The four-bedroomed self-catering accommodation is built in the style of a traditional single-storey Norwegian mountain lodge with a grass roof. It is ideal for families or groups, particularly those with a disability and wheelchair users.

The open plan, uncluttered space with wooden floors is wheelchair accessible. The kitchen has been fully adapted to cater for wheelchair users and less mobile guests and includes illustrations inside cupboard doors to assist guests with dementia or learning disabilities.

The larger bedroom has height-adjustable profiling beds and the shower room has a level entry shower, adapted WC and hand

basin. A self-propelled shower wheelchair is also available.

Patio doors open to a large decking area with accessible ramps and paths leading guests to the garden and wildlife area. There's a hot tub on a raised plinth with space for a mobile hoist so that everyone can enjoy a dip.

www.thehytte.com





Jurys Inn Brighton

Jurys Inn Brighton is nestled conveniently in the New England Quarter, offering guests an ideal springboard to enjoy all that the city has to offer. Located beside the central railway station, the hotel is only ten minutes from the Theatre Royal and Brighton Dome and fifteen minutes from the seafront.

There is a selection of partially and fully accessible bedrooms spread over five floors, which are accessed by a lift to every floor and a flat level throughout. The following equipment is also available at the hotel upon request: bathing board, electronic penfriend device, booster seat height raiser and flashing LED doorbells. Staff are available to assist guests 24 hours a day. Accessible parking facilities can be found at a public car park 20 metres away and guests enjoy complimentary high speed Wi-Fi throughout the hotel.



www.jurysinns.com/hotels/brighton



Kernock Cottages



Kernock Cottages is a collection of four luxury cottages on the edge of the Tamar Valley, set across a 25-acre private estate and ideally situated for exploring both Cornwall and Devon.

www.kernockcottages.com



The two-bedroom Heather Barn was specifically designed with wheelchair users in mind. They also have equipment such as shower chairs, hearing loops, medicine fridges and hypo-allergenic bedding available free of charge if required which can be used in any of the cottages. The self-catering cottages each have a private hot tub, perfect for easing weary muscles after a day out.



All the cottages are dog-friendly with plenty of parking conveniently located nearby. Kernock Cottages' website also provides helpful accessibility notes for all nearby visitor attractions, pubs, restaurants, beaches and gardens, so guests can see in advance whether they will meet their needs.





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National Theatre

The National Theatre in London aims to be accessible and welcoming to all who want to experience their new plays and world classics.

The theatre offers a regular programme of accessible, assisted performances, including captioned performances for Deaf, deafened and hard-of-hearing people and audio-described performances for blind and visually impaired people.

Performances in a relaxed environment are particularly suitable for those with autism spectrum conditions, sensory or communication disorders or a learning disability. Touch tours give blind and visually impaired people the chance to visit the stage and handle props.

The National Theatre also offers a varied programme of other events including platform performances, backstage tours and exhibitions. Infra red audio headsets and personal neck loops are available

and Contego wireless audio amplification systems for backstage tours.

The National Theatre's brochure is available in alternative formats, including audio CD, large print and braille. Assistance dogs are welcome and can be taken into the three auditoriums.

Free parking is provided in the National Theatre car park for Blue Badge holders attending a performance.

www.nationaltheatre.org.uk





One Great George Street

One Great George Street is a fully accessible central London venue, situated in the heart of Westminster. The building is perfect for conferences, meetings, gala dinners, press conferences, wedding ceremonies and receptions.

A platform lift with integrated steps allows access via the main entrance of the building, still in keeping with the 100-year-old facade. The venue is close to Westminster tube – one of the most accessible and step-free tube stations in London. There are two restaurants available, which can cater for most food allergies such as coeliac disease and gluten intolerance.

A large print menu is offered in Brasserie One. In the café bar, wheelchair users are given priority for accessible tables.

Other accessible features include induction hearing loops in the main theatres, portable loops for

use anywhere in the building, wide internal corridors allowing access throughout the building, permanent and lightweight portable ramps for stage access and strobe fire alarms in all common areas. Assistance dogs are welcome and catered for.

One Great George Street pride themselves on being a leading accessible venue that enables anyone, regardless of ability, to participate fully in any event held with them.

www.onegreatgeorgestreet.com





The Roman Baths & Pump Room

The Roman Baths and Temple Precinct in Bath is a unique historical attraction built nearly 2,000 years ago around Britain's only hot springs. Opening to visitors in 1897, this Ancient Monument had limited accessibility, but over the past eight years the heritage attraction's key focus has been on making it accessible to all visitors.

Thanks to recently introduced lifts and step-free walkways, the Roman Baths is now 90% accessible for wheelchair users, and its innovative suspended walkway now allows visitors on foot and using wheelchairs to experience the ancient Temple Precinct together.

Visitors with limited mobility can borrow the attraction's wheelchairs and walking stick seats free of charge and a small mobility scooter is also available if a visitor's own is too large for the lifts.

For visitors with hearing or visual impairments, there are British Sign Language and enhanced descriptive tours, audio tours in 12 languages and digital projections of Roman life available throughout the site. Information is also available in large print and braille, alongside tactile maps and models. For visitors with autism, there are information sheets available on the attraction's website to help plan a stress-free visit.

www.romanbaths.co.uk





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Sage Gateshead

Sage Gateshead music and arts centre was designed and built to be accessible to all and has become a model of good practice with high standards for visitors, performers and staff alike.

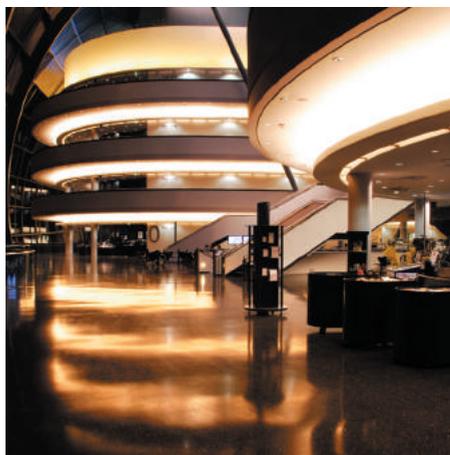
Accessible facilities include level access to all areas and wheelchairs, walkers, and mobility scooters are available to visitors.

All signage and lift buttons are in braille and lifts have visual and audio indicators and emergency buttons at floor and wheelchair level. Wheelchair users can choose to sit with family and friends in a variety of locations. Assistance dogs are welcome.

All activities at the centre are open and accessible to everyone. There are also specialist programmes designed for customers with specific requirements, including Musical Bumps for pregnant mothers, Music Therapy, the Silver programme for over 50s and Community Music Spark, which is

a unique community music training programme for adults with learning disability.

www.sagegateshead.com





Sandcastle Waterpark

Sandcastle Waterpark, located in the famous seaside resort of Blackpool, is the UK's largest indoor waterpark with over 18 slides and attractions set in a tropical climate. There is something for everyone, from the thrilling Hyperzone slides to the tranquil waters in Shimmering Shallows.

Sandcastle Waterpark welcomes guests with a wide variety of access needs and is happy to discuss individual requirements prior to the visit. A wide range of facilities are available, including Water Ambassadors, pool accessible wheelchairs, wide access gangways, four poolside wet rooms (including a Gold standard Changing Places facility with H track hoist system), poolside lockers, private treatment room and accommodation for assistance dogs.

There is also a dedicated pool safety hotline for guests to discuss individual requirements prior to arrival or to arrange a pre-visit to

view the facilities available. As part of it's commitment to accessible tourism, recent initiatives have included dedicated evenings for guests with autism, assisted admission into the waterpark and pre-visits for carers and organisers. A new quiet room also opens in 2017.

www.sandcastle-waterpark.co.uk





Science Museum

London's Science Museum is the home of human ingenuity. It's world-class collection of objects records scientific, technological and medical achievements from around the globe.

The museum welcomes over 3.4 million visitors a year and aims to make sense of the science that shapes our lives, inspiring visitors with iconic objects and award-winning exhibitions.

The Science Museum is also committed to being as accessible as possible to a wide range of visitors. Resources include a large print accessibility map and braille information.

The museum programmes accessible events for deaf and BSL users, audio described activities for partially sighted or blind visitors and autism friendly events.

The museum is fully wheelchair accessible. A limited number of adult and child wheelchairs are

available and may either be booked in advance or borrowed on the day. Assistance dogs are welcome throughout the museum. Disabled visitors receive concessionary prices for the IMAX 3D cinema, Red Arrows 3D and Legend of Apollo, and an enabler/support person is eligible for free entry.

www.sciencemuseum.org.uk





University of Leeds, Storm Jameson Court



Storm Jameson Court is a stunning hotel style building offering en suite bedrooms right at the heart of the University of Leeds campus, an ideal base to explore the buzzing city of Leeds or the surrounding countryside.

Located a short stroll from Leeds city centre, rooms are available to guests during the summer months between mid-June and mid-September for very reasonable prices.

The 23 accessible bedrooms have been designed to suit a variety of different access needs and include facilities such as handrails, level-access showers, hearing loops and colour contrast. Staff are available to assist guests 24 hours a day.

The main reception has a hearing enhancement facility (induction loop) and a dual level reception desk that is flooded with natural light during the day from the floor

to ceiling glazing and illuminated at night to prevent glare or shadow.

Each level is accessed by a series of lifts allowing a comfortable route to the accommodation via power operated doors and flush thresholds. With no steps on any of the levels, the building is easily accessible to wheelchair users.

www.meetinleeds.co.uk





Victoria and Albert Museum

The Victoria & Albert Museum (V&A) in **London**'s South Kensington is the world's leading museum of art and design, housing a permanent collection of over 2.3 million objects spanning 5,000 years of human creativity. With regular disability awareness and communication training for staff and a significant re-development, the museum has created a venue accessible for all.

With more than seven miles of gallery space, a range of mobility equipment is available to assist visitors, including wheelchairs, walking frames and portable stools. Sound enhancement equipment is available for gallery talks; scanning pens can assist in reading object labels and there are large print and tactile image books in a number of galleries. Induction Loops are available at all information points, the lecture theatre, auditorium and seminar rooms. There are 10 accessible toilets throughout the venue and lift access to all floors.

The museum provides a regular programme of talks interpreted in British Sign Language or subtitles, and monthly touch tours for visitors with visual impairments. Personalised guided talks can be arranged at a date and time convenient to you.

There are twelve Blue Badge parking spaces between the V&A and Natural History Museum.

www.vam.ac.uk



Quality Schemes

Businesses that participate in VisitEngland's National Quality Assessment Scheme for accommodation and Visitor Attraction Quality Scheme are indicated by the applicable quality rose logo(s). For more information go to www.visitengland.com/plan-your-visit

National Accessible Scheme

Mobility Impairment



Older and less mobile guests

If you can climb a flight of stairs, but banisters or grip handles would make this easier.



Part-time wheelchair users

If you have problems walking or can walk a maximum of 3 steps, or need to use a wheelchair some of the time.



Independent wheelchair users

If you're a wheelchair user and travel independently.



Assisted wheelchair users

If you're a wheelchair user and travel with a friend or family member who helps you with everyday tasks.



Access Exceptional is awarded to establishments that meet the requirements of independent wheelchair users or assisted wheelchair users and also fulfil more demanding requirements.

Visual Impairment



Visually impaired guests

If you have difficulty reading small print, are registered blind, have poor sight or a visual impairment.

Hearing Impairment



Guests with hearing loss

If you have a slight hearing difficulty, are deaf, wear a hearing aid or have hearing loss.

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This indicates an Exceptional level of facilities and services

Additional help and guidance on accessible tourism can be obtained from the national charity Tourism for All.

Tourism for All
7A Pixel Mill
44 Appleby Road
Kendal
Cumbria LA9 6ES



Information helpline: 0845 124 9971
Email: info@tourismforall.org.uk
Web: www.tourismforall.org.uk
and www.openbritain.net

With thanks to Tourism for All for their assistance in the production of this brochure.

For a large print or plain text version of this document email qad@visitengland.org

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For tips and advice on holiday travel in England, go to www.visitengland.com/accessforall

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